

## PADUCAH POWER SYSTEM PRIVACY POLICY

Paducah Power System (PPS) is committed to protecting your privacy. We will make reasonable efforts to protect and preserve customers' personal identifiable account information and will not share specific information about your account with third parties, without written authorization, unless we are required to do so by court order, subpoena, or other compulsory process, or by applicable law.

Customer account information will be used exclusively by us, and any applicable third-party service providers required to set up your service and to respond to your requests. It may also be used to:

- Verify the existence of a customer's energy/fiber service
- To collect debts owed by a customer
- To market PPS services or programs to our customers that we feel may be of value to them.
- To compile research that does not identify the customer as an individual.

We do not sell, rent, or otherwise share information about our customers or users of our website. Our website may contain links to other sites we do not control. You should exercise caution when using those sites and consult their privacy policy for information regarding information you provide to them.

PPS employs physical, electronic, and managerial procedures PPS believes to best safeguard its customers' accounts. However, we cannot guarantee the absolute security of that information to or from storage on our systems. We also cannot guarantee that our security measures will prevent third parties, such as "hackers", from illegally obtaining access to this information. Accordingly, we do not represent or warrant that your information will be protected against access, loss, misuse, or alteration by third parties.

PPS may change this policy from time to time, without notice, by updating this page. Please review this page periodically to ensure you are aware of any changes.